

803.847.5503

1.888.407.5697



www.crusintourin.com

To ensure a smooth and enjoyable journey, we've put together some essential terms and conditions to keep in mind. Take a few minutes to read through them, and don't hesitate to reach out if you have any questions.

Booking Your Dream Getaway

Ready to reserve your spot? You can:

Visit our website at www.crusintourin.com

Give us a call at 1-888-407-5697

Shoot us an email at destinations@crusintourin.com

Important: Identification and Name Changes

Please make sure to book your reservation in the exact name that appears on your government-issued ID. If you need to make any changes to your name after we've issued your travel documents, you'll be responsible for any applicable name change fees.

Payment Options

We've got you covered with flexible payment options:

Book online with your credit or debit card at www.crusintourin.com

Use Zelle: accounting@crusintourin.com

Cash App: \$CrusinTourin.com

We can also send you a custom invoice if needed

Refund Policy

Please note that all payments made to Crusin' & Tourin' Trips Travel LLC are non-refundable and non-transferable. This is because we have contractual agreements with our partners that don't allow for refunds. The upside? Our packages are super competitive, and you can make monthly payments instead of paying upfront.

Roommate Matching

We don't offer roommate matching, so make sure you've got a buddy to share your room with. This way, you can ensure a comfortable and restful night's sleep after a day of exciting activities.

Passports and Visas

Remember to check your travel documents before boarding our coaches. We strongly recommend that all cruise passengers have a valid passport with them at all times. Double-check that it's valid before departing from your origin location.

Travel Protection

Don't let unexpected events ruin your vacation. We highly recommend purchasing travel insurance to cover trip cancellations, interruptions, baggage loss or delay, medical expenses, and more. You'll need to select and purchase travel insurance yourself or decline the offer.

Travel Documents

Once you've made your final payment, we'll send you your travel documents and instructions via email and/or mail at least 30 days before your trip.

Pricing

Our prices are per person, based on double room occupancy, unless otherwise specified. We strive to provide accurate pricing, but in case of human or computer error, we reserve the right to re-invoice for the correct price or service. If you're not comfortable with a price increase, you can cancel your trip within five days of notification, and we'll provide a full refund.

Acknowledging the Risks and Terms of Your Adventure

As you prepare to embark on this exciting journey with Crusin' & Tourin' Trips Travel LLC, we want to ensure that you're fully aware of the potential risks and uncertainties involved. Traveling to new and unfamiliar destinations can be thrilling, but it also comes with inherent hazards that we want to bring to your attention.

Important Travel Agreement and Release from Liability

As you prepare for your exciting journey with Crusin' & Tourin' Trips Travel LLC, we want to ensure that you have a clear understanding of our travel terms and conditions. To confirm your booking, you will be required to complete a Passenger Agreement, which includes a Release from Liability, Assumption of Risk, and Binding Arbitration Clauses. This agreement is a crucial part of our travel process, and we kindly request that you take a few moments to review it carefully.

Understanding the Passenger Agreement

When you book online, you will be prompted to complete the Passenger Agreement at the time of booking. If you book over the phone, our friendly staff will review the agreement with you verbally and send it to you via email shortly after. In the unlikely event that you are unable to receive or complete the agreement via email, please don't hesitate to request an alternative method, such as fax or mail. We want to ensure that you have every opportunity to review and understand our terms and conditions.

Why the Passenger Agreement is Important

Your completed Passenger Agreement is essential for us to release your travel documents. Unfortunately, if we do not receive your completed agreement, we reserve the right to cancel your booking and return your deposit. We understand that this may seem strict, but we want to ensure that all our passengers are aware of and agree to our travel terms and conditions, including the Release from Liability, Assumption of Risk, and Binding Arbitration Clauses.

Release from Liability: Understanding Our Role

At Crusin' & Tourin' Trips Travel LLC, we take pride in organizing exceptional travel experiences for our passengers. However, we want to be transparent about our role and the limitations of our liability. We do not own or operate the entities that provide goods and services for your trip, such as hotels, airlines, or local ground operators. These entities are independent contractors, and as such, we are not liable for any negligent or willful acts or failures to act on their part.

Understanding the Risks

We want to ensure that you are aware of the potential risks associated with travel, including but not limited to:

Acts of God, government, or force majeure

War, civil unrest, insurrection, or revolt

Strikes or labor activities

Criminal or terrorist activities

Overbooking or downgrading of accommodations

Structural or other defects in hotels or lodging facilities

Mechanical failures of airplanes or other transportation

Dangers associated with recreational activities, such as swimming, kayaking, or hiking

Sanitation problems, food poisoning, or lack of access to medical care

Our Commitment to You

While we cannot control every aspect of your travel experience, we are committed to providing you with exceptional service and support throughout your journey. We understand that unexpected events can occur, and we will do our best to assist you in case of an emergency.

Willful or criminal conduct of third parties

We also want to inform you that medical services or facilities might not be readily available or accessible during certain parts of the trip. Additionally, weather conditions can be severe, adverse, and/or unpleasant. Should medical attention be required, local services will be contracted. Any resulting charges will be the responsibility of passenger. Crusin' & Tourin' Trips Trave LLC is not responsible for the services provided.

Accepting the Risks and Uncertainties

Despite these risks, we believe that the excitement and enjoyment of this adventure make it an experience worth undertaking. By participating in this trip, you're acknowledging that you're willing to accept the risks and uncertainties involved as an integral part of your journey. You're taking full responsibility for any illness, injury, or death that may occur, as well as any negligence of our company.

Your Physical and Medical Well-Being

We care about your safety and well-being, and we want to ensure that you're physically and medically prepared for this adventure. You should be aware of the physical requirements of the activities involved and currently have no known physical, medical, or mental condition that would impair your ability to participate or compromise your safety.

Emergency Medical Treatment

In the unlikely event of an emergency, we want to ensure that you receive the necessary medical attention. You're authorizing us, our local ground handler, or other authorized parties to arrange for emergency medical treatment and hospitalization if needed, without requiring your further consent.

Resolving Disputes

In the event of a dispute related to this agreement, the trip, or any other aspect of your journey, we want to ensure that it's resolved efficiently and fairly. You're agreeing to resolve any disputes through binding arbitration, according to the rules of the American Arbitration Association (AAA) or the Judicial Arbitration and Mediation Services, Inc. (JAMS). This means that any disputes will be governed by South Carolina law and will take place in Sumter, SC.

Waiving Your Right to a Trial by Jury

By agreeing to these terms and conditions, you're waiving your right to a trial by jury. We want to emphasize that this is an important aspect of our agreement, and we encourage you to carefully consider the implications.

Your Safety and Enjoyment Are Our Top Priority

At Crusin' & Tourin' Trips Travel LLC, we're committed to providing you with an unforgettable adventure experience. We want to ensure that you're fully informed and prepared for the journey ahead, and we're dedicated to minimizing any risks or uncertainties. By working together, we can create a safe and enjoyable experience that you'll cherish for a lifetime.

Acknowledgement of Voluntary Participation and Understanding of Terms

As I submit my registration to participate in the trip organized by Crusin' & Tourin' Trips Travel LLC, I want to confirm that I'm doing so voluntarily. I've taken the time to thoroughly review the trip description on the company's website, as well as all the information provided in this application. I'm aware of the potential hazards involved in this trip and have made an informed decision to participate nonetheless.

Informed Consent and Agreement to Terms

I've carefully read and understood the Terms and Conditions, including the booking information and release of liability, outlined in this document. I recognize that this is a binding contract between myself and Crusin' & Tourin' Trips Travel LLC. By signing below, I'm confirming that I've made this decision of my own free will, without any coercion or pressure. I'm aware that this agreement applies not only to myself but also to any members of my traveling party and minor children accompanying me.

Release of Liability and Assumption of Risk

I understand that participating in this trip involves inherent risks, and I'm willing to assume those risks. I release Crusin' & Tourin' Trips Travel LLC from any liability for any injuries, damages, or losses that may occur during the trip. I also agree to the Binding Arbitration Clause, which means that any disputes arising from this agreement will be resolved through arbitration, rather than litigation.

FORCE MAJEURE

There may be times when either party are unable to perform, or complete performance, under the travel contract for reasons out of each other's control. These are called force majeure events and if occurs, make performing under the contract inadvisable, commercially impracticable, illegal, or impossible. Events that may trigger this provision include, but are not limited to, acts of God, acts of government, acts of war or civil unrest, insurrection or revolts, military action, strikes or other labor activities, criminal or terrorist activities of any kind, or the threat thereof, pandemics, epidemics, illnesses or health conditions prevalent in the area of travel, earthquakes, hurricanes, lightning, and explosions, unexpected legislation, or any other event outside the reasonable control of either party. In the event that a force majeure event occurs, the parties will look to and follow the cancellation policies of the suppliers, what is stated in the travel proposal and these terms & conditions. Any changes to those policies are at the sole discretion of the supplier (if applicable) and Travel Agency. Passenger will be informed of their options if a force majeure event occurs.

Confirmation and Acceptance

By signing this document, I'm confirming that I've read, understood, and agreed to the Travel Terms & Conditions, Release from Liability, Assumption of Risk, and Binding Arbitration Clause. I'm doing so voluntarily, with full knowledge of the potential risks and consequences. I'm excited to participate in this trip and appreciate the efforts of Crusin' & Tourin' Trips Travel LLC in organizing this experience.

Photographic Release

When you join us on a trip with Travel Divas, you're giving us permission to take photos and videos of the adventure. We might use these for promotional or commercial purposes, like on our social media or website. Don't worry, we won't pay you for the photos, but we promise to use them in a way that's respectful and fun.

Using Our Website

When you visit our website (www.crusintourin.com or www.crusincoach.com), you're agreeing to our terms and conditions. We try our best to make sure the information on our site is accurate and up-to-date, but sometimes mistakes can happen. If you spot any errors, please let us know!

We also want to be transparent about our liability. We're not responsible for any damages or issues that might arise from using our website or relying on the information we provide. We're always working to improve and update our site, so things might change without notice.

Links to Other Websites

You might notice that our website has links to other sites that aren't run by us. We provide these links for your convenience, but we don't control the content on those sites. So, if you click on a link and end up on a different website, just remember that we're not responsible for what you find there.

We hope this helps clarify things! If you have any questions or concerns, feel free to reach out to us. We're always here to help.